

VENUE AND DURATION OF COURSE:

East Surrey College, Gatton Point, London Road, Redhill, RH1 2JX, 1 year Full-time.

ENTRY REQUIREMENTS:

Five GCSEs grade 9-3 (A*-D) including English and Maths.

WHAT QUALIFICATIONS WILL I GET?

Level 2 Air Cabin Crew Certificate / Travel & Tourism Extended Certificate.

COURSE DESCRIPTION:

This course has been designed especially for those who wish to pursue a career in the world of Air Cabin Crew and the Travel and Tourism Industry. The course will provide you with a broad knowledge and understanding of both sectors and equip you with the right skills to pursue a variety of different career opportunities in this interesting and challenging tourism and air transport sector. Students on this course will benefit from the opportunity of attending site visits to various organisations and events, to see first-hand the exciting opportunities the industry has to offer.

All 16-18 year-olds are required to complete a minimum of 1 week's work placement (35 hours)* at a time agreed by your department head. *Exact number of hours required will depend on the level course you are enrolled on.

UNITS/TOPICS COVERED:

The Level 2 course offers a Certificate in Air Cabin Crew together with an Extended Certificate in Travel & Tourism. You will be required to undertake GCSE retakes (English & Maths) if you have not yet achieved 9-4 (A*-C) in these areas. Students will also participate in Work Experience outside of their normal college days.

Units covered may include:

Cabin Crew:

Unit 201 Interpersonal Introduction to Airline/Aviation Operations
Unit 202 Airline Health Safety & Security
Unit 203 Airline Emergency Procedures
Unit 205 Role of Airline Cabin Crew (Onboard)

Travel & Tourism:

Unit 227 Principles of Customer Service in Hospitality, Leisure, Travel & Tourism (Mandatory)
Unit 204 Interpersonal Skills for the Travel & Tourism Workplace
Unit 206 The Structure of the UK Travel Industry
Unit 213 Visitor Attractions
Unit 214 Resort Representatives

TYPE OF ASSESSMENT:

Unit 201 will be externally assessed with an online exam. All other units are formally assessed by completed assignment work to meet deadlines.

EQUIPMENT NEEDED:

- Folder
- Pen and pencil
- Students may be required to purchase a uniform as part of their course. Details on how to purchase a uniform will be issued once you have been offered a place on this course.

WHERE CAN IT LEAD?

Obtaining a merit or above in this course will allow you to move on to Level 3 Extended Diploma in Travel & Tourism or employment at a junior level.

COURSE FEE:

If you are under 19 on 31 August 2025, tuition is free. If you are 19 or over please consult Client Services for advice and guidance on funding and eligibility.

Please be aware that there may be additional costs for equipment and educational visits. This information will be available from the curriculum staff at interview.

WHAT TO DO NEXT:

If you have any outstanding queries please contact our Client Services team on 01737 788444 or at clientservices@esc.ac.uk.

To apply online for this course please visit www.esc.ac.uk.

Disclaimer:

Every effort has been made to ensure that the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

Should you require this leaflet in a different format please contact Client Services on 01737 788444.

